

Doggy's Island Resort & Villa in Koyaru Facility, term of use

Koyaru Village, Doggy Island is a facility you can spend together with your beloved dog. We have a few requests to our guests, to ensure a comfortable stay both for the owners and the dogs. When using the facilities we hope you will respect other owners and dogs. Please read and agree to the Terms and Conditions before visiting us.

Term of Use for Accommodation and Dog run

1. This facility can be used by overnight-stay guests, their dogs, day user guests and their dogs. Please use after registering (after check-in) at the front desk of the facility or at the ticket center.
2. For hotel stay, we only welcome dogs that usually live indoors together with the owner.
3. The number of dogs that can stay in one room is different by room type. Please observe the rules.
4. Your dog needs to be over 4 months old and needs to have gone through basic training. Also, your dog cannot be a fighting dog.
5. Please refrain from bringing dogs that do not belong to you. Also other animals are not allowed.
6. We only allow dogs that can be controlled by the owner.
7. There are certain areas inside/outside the facility where dogs are not allowed. We ask for your understanding not to enter these areas.

Accommodation and dog run use (admission restrictions)

1. Pregnant dogs are not allowed, and dogs must be 2 weeks after heat.
2. Those who cannot present vaccine certificates for rabies and infectious diseases (5 or more) will not be allowed.
*Please be sure to bring "Vaccination Certificate for rabies" and "Vaccination certificated for Combined Vaccines, 5 or more" dated within one year. Copies are allowed.
*We also do not allow dogs whose vaccine took place over a year ago/ or dogs who had the vaccine within 7 days of the visit.
*If your dog had the vaccines injected over one year ago, we ask you to submit antibody test results dated within one year.
*You cannot enter with just "Proof of exemption" or "Grace certificate".
* Even if your dog is younger than one year old, without the vaccines they will not be able to use the dog run.
3. Infected with infectious disease. (virus/bacterial)
4. Infected with parasite inside or outside the body that could infect other animals.
5. Dogs that will cause trouble to other users and dogs. (attacking, unnecessary barking, biting, mounting)



Rules of use and manners

In the dog run

1. Please use the designated dog run according to your dog size. (small, medium/large) Or please enjoy the "dog run for all dog types".
2. Please refrain from using toys in the "dog run for all breeds". Also, for the other dog runs please use toys according to the congestion situation.
3. Please refrain from eating and drinking (including alcohol). Also please do not smoke in the dog run, Please use the smoking area for smoking.
4. Be sure to be with your dog and promptly stop any disturbing behaviors to other users or dogs. (attacking, barking, biting, chasing, etc.)
5. Please do not leave your dog alone even if it is for a short time.
6. After excretion, please pour water from a PET bottle. Please collect the excrement by yourself and throw it in the special trash box. (Poop Box)

Inside the facility

1. Always keep leads on so you can control your dog. (except at the off-lead zone)
2. If your dog can not be called back when without a lead, please have the lead on your dog even in the off-lead zones. (dog run, dog pool, hotel room). Extendable leads should be less than 2 meters.
3. Please refrain from playing music out loud in
4. the facility. (except when you have private rentals)
5. All areas of the facility are non-smoking. Please smoke in the designated smoking areas.
6. If your dog excretes inside the facility, please make sure to clean it by yourself and inform the staff.
7. We strongly prohibit you from recruiting/sales activities or any trouble causing behaviors.
8. You are not allowed to enter the adjacent golf course, or the gardened grass areas. Please use the designated facilities and walking path within operating hours.
9. If you are with children make sure to always keep your eyes on them. Please be extra careful not to excite the dogs by shouting or running around because this may lead to accidents.

10. Please refrain from shampooing and brushing outside the designated area. (please use the self-corner)
11. Please return the rental items (towels, etiquette bottles, plates) to the designated place.

Inside the guest room

1. After taking a walk or going out, please bring the designated towel in your room to wash your dogs' paws before entering the room.
2. Your dog cannot use the Jacuzzi in the guest room. Also please refrain from shampooing and brushing in the bathroom.
3. Please bring food and bedding that your dog is used to.
4. If you leave your dog in the facility (guest room) and go out, please put your dog in a crate(cage) or use the facility's dog sitting service. (charged service)
5. If your dog excretes and make a mess please contact the front desk.

Other Precautions

1. If your dog makes a mess or causes damages, you may be asked to pay the actual cost for repair and cleaning.
2. Please note that the facility is not responsible for any damages or injuries that occur in the facility regarding the guest or their dog.
3. **If you or your dog cause damages or injuries to third parties and their dogs, it will be handled under your responsibility and you will be liable to all compensation. (the facility will not get involved)**
4. Please note that the facility will not be involved in the event of any trouble other than what is written above. For example, injuries accidents or runaways.
5. Please manage your own belongings including valuables when using the tent. If an item is taken or if there are any other trouble in the tent, the facility will not get involved. We ask for your understanding in advance.
6. If you do not abide by the rules and manners, we may ask you to leave the facility.

